



COMFORTABLE HEALTHCARE DELIVERED  
TO YOUR PATIENT'S HOME



## WHAT IS DISPATCHHEALTH?

DispatchHealth provides mobile urgent care services designed to reduce ER visits for non-emergencies and ensure patients with acute healthcare needs get the care they need in a timely manner so they can return to primary care supervision quickly and conveniently.

## HOW PROVIDERS PARTNER WITH DISPATCHHEALTH

### REFER A PATIENT BY REQUESTING CARE

Request care for a patient by calling (303)500-1518. You can call after hours, on weekends and during holidays. DispatchHealth is available from 8 a.m. - 10 p.m., 7 days a week, every day of the year including holidays.

### LET DISPATCHHEALTH EXTEND YOUR PATIENT CARE

A board-certified emergency care provider and medical technician will arrive at your patients' homes within hours in a branded vehicle equipped with everything an urgent care can provide and more. They will assess, diagnose and treat the acute episode.

### DISPATCHHEALTH WILL FOLLOW UP WITH YOUR TEAM

DispatchHealth fully documents your patients' visits and sends clinical documentation back to you. DispatchHealth bills insurance directly for the care provided and will fax you detailed clinical notes once the patient visit is complete. Additionally, DispatchHealth follows up with every patient within three days and refers back to you for additional care as needed.

DispatchHealth is contracted with major health insurance companies including Medicare and Medicaid.

For more information or to request a demo, visit [practice.dispatchhealth.com](https://practice.dispatchhealth.com)



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## INJURIES & ILLNESSES WE TREAT

### Common Ailments

- Evaluation of weakness
- Falls among the elderly
- Influenza
- Headaches/Migraines
- Urinary retention
- Urinary tract infection/Urosepsis
- Dehydration
- Anxiety

### Eye

- Eye infection
- Corneal abrasion
- Peri-orbital cellulitis

### Gastrointestinal

- Nausea/Vomiting
- Diarrhea
- Constipation

### Respiratory

- Asthma
- COPD exacerbation
- Pneumonia

### Cardiology

- Palpitations
- CHF exacerbation

### Skin

- Cellulitis
- Abscess
- Advanced wound care
- Lacerations

### Ear, Nose & Throat

- Tonsillitis
- Ear infection or pain
- Sinus infection
- Facial trauma
- Foreign body removal (ear/nose)
- Nose bleeds

### Neurologic

- Vertigo evaluation and treatment
- Weakness

### Musculoskeletal

- Joint or back pain
- Strains or sprains
- Minor fractures

### Procedures performed

- IV placement
- 12 lead ECG
- Administer IV fluids, medications and antibiotics
- Laceration repair (simple to complex): sutures or staples
- Incision & drainage of skin lesions
- Splint injured extremities
- Advanced blood laboratory testing on-site
- Rapid infectious disease testing (flu, strep, mono)
- Catheter insertion: foley, coude, suprapubic
- Nasal packing and cautery

## WHEN NOT TO CALL US:

If the patient is experiencing any of the following symptoms, when in doubt call 911:

- Chest pain
- Stroke symptoms: numbness or weakness on one side, difficulty speaking, swallowing or walking
- Vomiting blood
- Rectal bleeding
- Loss of consciousness
- Loss of vision
- Confusion
- Severe abdominal pain
- Intentional overdose or suicidal thoughts
- Moderate to severe shortness of breath
- Hallucinations



## CONTACT INFORMATION

303.500.1518

[dispatchhealth.com](https://dispatchhealth.com)

8am - 10pm / 7 days a week